

Plaza Human Resources reinforcing commitment to success for employees, patients



People. Performance. Possibilities. More than just a logo or tagline, these words define the commitment of Plaza's Human Resources team...a commitment to the mission of Plaza Medical Center of Fort Worth as an affiliate and partner of HCA, one of the largest and most widely respected healthcare providers in the world.

"Our Human Resources (HR) department is highlighting our commitment to the greater mission of Plaza Medical Center and HCA, **'Above all else, we are committed to the care and improvement of**

human life,'" said Monica Johnson, Vice President of Human Resources. "By supporting the work of HCA people and partners, we all ultimately better serve those matter most – our patients."

"The simple truth is, the strength of HCA has always been in its people, our performance and the possibilities we create for patients and each other," Plaza Chief Executive Officer Clay Franklin said. "HR has a pivotal role to play– excellence in our work brings out excellence in yours."

At times, employees have urgent HR questions when they are at home, or after HR hours, or perhaps they cannot visit the HR office for help on their shift because they are focused on their patients. The simple truth is, in healthcare, we're never off the clock. Our patients, our people, and our performance come first – no matter the hour, no matter the day.

That's why starting on Aug. 17, 2015, full access to the HR information employees' need will be at their fingertips – at any time, from anywhere. An employee's workstation computer or telephone, personal computer, tablet or smartphone will connect them to a new suite of effective and efficient services from HR.

Employees have HR needs – that's why we're launching the **hrAnswers Portal and Support Center**. Simple and convenient to use, hrAnswers empowers employees to handle HR tasks when it's convenient for them - 24 hours a day, 7 days a week - and get real-time access to information they need. This allows them to get on demand service at a time that's most convenient for them and allows a stronger focus on our patients.

"Adjustments always accompany changes and improvements, but the Portal and hrAnswers Center represent a long-term investment that will help HR make a greater positive impact than our old processes ever could," Johnson continued. "Our local HR team welcomes the opportunity to discuss any questions or concerns about the new tools. We're also here to help people with careers, performance requirements, and relationships so we can make Plaza Medical Center and our people even more successful."

